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Professional Summary

Strategic Technology and Cyber Risk Executive with 21+ years of experience leading corporate governance, risk, compliance, cybersecurity, and digital transformation programs across complex organizations. Specialized in establishing and scaling enterprise risk management capabilities through ServiceNow Integrated Risk Management (IRM) implementations, cybersecurity governance programs, and Cyber Fraud Management initiatives. Proven ability to define vision, execute transformation strategies, optimize operational performance, and deliver business value through technology-enabled governance and risk management. Trusted by executive leadership to drive regulatory compliance, strengthen cyber resilience, manage enterprise risks, and lead large-scale transformation programs that support organizational objectives and sustainable growth.

Skills & Expertise

- **Governance & Frameworks:** ISO 27001, NIST CSF, COBIT 2019, SAMA CSF, NCA ECC/CCC, PDPL.
- **GRC & Compliance:** Risk Management Frameworks, Policy Development, Risk and Control Self-Assessment, Audit Management.
- **Security Operations:** SOC Management, Incident Response, Threat Analysis, SIEM Optimization, Cyber Threat Intelligence and Attack Surface Management.
- **Tools & Platforms:** ServiceNow GRC, RSA Archer, Splunk, Microsoft Sentinel, Jira, IBM Qradar , Elastic Search.
- **Project Leadership:** Cybersecurity Programs, Compliance Projects, Vendor Management, PMO Support.

Key Achievements

- Achieving PCI-DSS Certificate from Scratch with 11 Months.
- Lead Enterprise Governance Transformation Program enabling Compliance with ISO 27001, Reducing NCRs by 60%.
- Developed Cyber Security Strategy aligning with NCA ECC, Improving organization Cyber security Maturity score from Level 2 To Level 3.
- Development Of Risk Management Framework automating workflows and reducing reporting delays by 30%

- Led the successful delivery of multiple large-scale ServiceNow IRM/GRC transformation programs, enabling organizations to automate over 80% of risk and compliance processes, improve regulatory compliance readiness by 60%, and reduce audit preparation efforts by 50%.
- Directed Cyber Fraud Management initiatives that strengthened fraud detection and prevention capabilities, resulting in a 40% reduction in fraud-related incidents, 30% faster investigation and response times, and enhanced protection against financial and cyber-enabled fraud risks.

Professional Experience

Senior GRC Management Consultant - Ejada Systems

Riyadh, Saudi Arabia | Sept 2024 – Present

- Design & Implement Enterprise GRC Frameworks (ISO 27001, COBIT and NIST) aligned to SAMA and NCA regulatory Requirements to improve Audit Readiness and Compliance Posture.
- Delivered enterprise-wide GRC Implementation across 6 business units, reducing audit findings and non-conformities by 60% with the first 9 Months.
- Establish Cybersecurity Governance framework aligned with ISO27001, NCA and COBIT, improving compliance readiness. Score by 40%.
- Developed Control Library and Policy Set Covering around 14 Domains, cutting evidence-collection time during audits by up to 45%.
- Lead Corporate & IT Governance Initiatives, Define KPIs and Governance Workflows that enable Executive decision-making and measurable improvements.
- Manage GRC Presales Initiatives by shaping Solutions, authoring Proposals and led technical RFP/RFQ Validation for eight strategic GRC and Cybersecurity Proposals, Contributing to a 25% increase in pipeline value.
- Conducted Enterprise Risk Assessment and automated risk workflows, reducing risk review cycle time by 30%.
- Supported Integration of security governance with ERP /CRM Platforms , Enhancing cross-department visibility and reporting accuracy by 35%.

Cyber Security Consultant - Tayseer Financing Company

Khobar, Saudi Arabia | Jan 2024 – Sept 2024

- Lead Maturity Enhancement Initiatives in line with SAMA & NCA Guidelines, coordinated remediation plans and tracked closure with Stakeholders.
- Developed Incident Response Plans, Procedures and Playbooks, Strengthened detection, response and Recovery Capabilities.
- Guiding Readiness Activities for ISO 27001, ISO 22301, ISO 31000 and PDPL, Defined Controls, Evidence requirements and Audit Trails.
- Collaboration with Business Units & IT to map security controls to process and relevant enterprise systems for end-to-end accountability.

Security Operation Center (SOC) Manager - Cylert For IT Services

Cairo, Egypt | April 2024 – Dec 2024

- Achieved Zero Major Audit Findings across two Consecutive ISO 27001 Surveillance audits.
- Reduced Incident Response time by 35% through process optimization and Siem Fine-tuning.
- Implemented Vulnerability remediation process reducing high-risk exposure by 55% in the First Year.
- Defining SOC KPIs/SLAs and Automated Reporting to Top Management for transparency and Continual improvement.
- Directed End-To-End Certification Program For ISO 27001, achieving Compliance two Months ahead of Schedule .

Information Security Operation Manager - Damen E-payment Solutions

Cairo, Egypt | Jan 2020 – Nov 2022

- Achieved PCI-DSS certification across Financial Switch & billing Environments by leading scoping, gap closure, evidence collection and QSA Coordination.
- Reported security risks, KPIs and Compliance status to Executive Leadership and the Board of Directors, informed prioritization of Cybersecurity investments.
- Managed the cybersecurity project portfolio end-to-end (Planning, Execution, Vendor Coordination, Acceptance and Handover).
- Developed and enforced Enterprise Security Policies and security awareness programs to reduce human-factor risk.

Information Technology Department Manager - AAW Consulting Engineers

Cairo, Egypt | May 2018 – Aug 2019

- Managed IT Infrastructure Operations and Service Delivery established performance KPIs aligned with the business strategy.
- Implementation & Development of Information Security Policies & Standards, Lead awareness initiatives across the organization.
- Planning and executing Technology Upgrades and lifecycle management to improve reliability and reduce downtime.

Information Technology Department Manager - Cairo Express Travel

Cairo, Egypt | Oct 2016 – Jan 2018

- Directed IT Operations for multi-site Environments, optimizing network performance and user support processes.
- Delivery Of Software/Hardware upgrades and managing Vendor Relationship to ensure Cost-effective solutions.
- Administration & Support of Tourism Business Applications (Sejour) to streamline operations.

Senior System & Network Engineer - Dar Al-Handasah (Shair & Partners)

Jeddah, Saudi Arabia | Feb 2006 – July 2016

- Administration & Security the Enterprise Network Infrastructure across Project Sites, ensure high availability and performance.
- Installed and maintained Scalable network devices, SAN Storage and backup Solutions, improved resilience and data protection.
- Identification, Assessing and Documentation of Risks, Recommending Mitigation strategies and monitor, control the Risk mitigation.

Education

Bachelor Of Computer Engineering- Six Of October University- Cairo

Graduated: June 2000

Training & Certifications

- **Governance & Security:** ISO 27001 Lead Implementer, ISO 37000 Corporate Governance Manager, COBIT 2019, ISO 22301, PDPL
- **Technical Security:** CCNA, CCNP, CCNA Security, CCNA Cyber OPS, CEH.
- **Project & Service Management:** PMP, PMI-RMP, ITIL V4, ServiceNow ITSM.
- **Compliance:** PMI-RMP, Certified Fraud Examiner (CFE) .

Professional Membership

- **Project Management Institute (PMI)**
 - ✓ Active Member | PMI ID: 5199218
- **Association of Certified Fraud Examiners (ACFE)**
 - ✓ Associate Member | ACFE ID: 1112885

Leadership & Communication

- Advanced C-suite and Government stakeholders on Governance Frameworks, regulatory compliance and Risk Mitigation Strategies.
- Delivery Of Executive-Level Presentations simplifying complex Cybersecurity & GRC Concepts for Non-Technical Audience.
- Lead Cross-functional teams and vendors to deliver governance and cybersecurity transformation initiatives end-to-end.

References

- - Hashim Ibrahim - Dar Al-Handasah | Mobile: +966504617691
- - Emad Yanni - Cairo Express Travel | Mobile: +201223233691
- - Mona Shoshani - AAW Consulting Engineers | Mobile: +201005653565
- - Wael Hal - Cylert For IT Services | Mobile: +201220227790